

NEXDINE PRESENTS

# DOANE *academy* Dining

## NEXDINE PARTNERS WITH DOANE ACADEMY

NexDine is pleased to have been selected as the new operator for the Doane Academy Café. In addition to great food and great service, you can expect NexDine's commitment to providing memorable dining experiences that will enhance your school community.

Beginning this fall, NexDine will manage all aspects of dining service at Doane Academy, including café operations, catering services, and vending services.

Some of the highlights of service you can expect are:

- Our chef's create inspired menus that utilize fresh, locally-sourced, seasonal ingredients prepared from scratch. House-roasted turkey, an enhanced salad bar, hand-stretched pizza and calzones made with fresh dough, housemade soups, and global cuisines are just some of our signature items.
- Our HealthSense® healthy dining program provides customers with an array of vegetarian, vegan and gluten-free options, complete with nutrition information at the point-of-purchase.
- NexDine's cutting edge technology including our mobile app; "Survey on the Spot" mobile surveys; and a dedicated café website that features weekly menus and promotions, catering order system, coupons, newsletters, etc.
- The dining hall website will be found at [www.nexdine.com/doane](http://www.nexdine.com/doane) where you will find the weekly menu, contact information, catering menu, specials, and much more information.

If you have any questions, you may contact Jane Osterman, the chef manager for NexDine who will be on site every day at [Unit285Doane@nexdine.com](mailto:Unit285Doane@nexdine.com). You may also contact Alan Rowe, the District Manager for Doane Academy, at 603.856.5594 or via email at [arowe@nexdine.com](mailto:arowe@nexdine.com). Alan can answer any questions you may have about future catering orders and events.

We look forward to getting to know each and every member of the Doane Academy community and providing you with an outstanding dining experience.

The NexDine Team

[www.nexdine.com](http://www.nexdine.com)



DOANE  
*academy*  
est. 1837

NexDine  
THE FRESH IDEA PEOPLE

# NexDine's Declining Balance Program

## What is NexDine's Declining Balance Program?

- A declining balance account linked to a student's ID that allows students to make purchases in the dining hall without carrying cash or a credit card.
- The student's balance is updated and displayed each time they make a purchase so they will know when it is time to add money to their account. Additionally, the system will alert the parents when the account has a low balance of your choosing, and Auto Pay can also be set up to automatically replenish a student's account.
- Parents will be able to access the student's account online to look at the previous month's dining hall food purchases.

## How To Register a Student for the Program

- Registration and payments for the program can be made at [www.myschoolbucks.com](http://www.myschoolbucks.com)
- You will need your child's student ID number which will be provided to you by the school.
- Go to [www.myschoolbucks.com](http://www.myschoolbucks.com) and click on "Sign up today!" Then under "Meal Accounts" select "Add a Student". Enter the student's information, click "Find Student" and then add them to your account. Repeat this process for additional students.
- To add money to the account, click on the "Meal Accounts" tab and select "Make a Payment". You can also set up Autopay here.
- If you have more than one child, enter the amount you wish to deposit next to each child's name. Each student must be individually funded.
- Choose a method of payment, and then click "Fund Now"
- Alternatively, funds may be deposited by check or cash at the dining hall.

## Other Features of the Program

- You can review purchases made by clicking on "Cafeteria Purchases" under Cafeteria Meal History in the Meal Accounts drop down
- Make payments from your smartphone by downloading the My School Bucks mobile app from the App Store or Google Play

## Program Policies & Procedures

- A minimum deposit of \$25.00 or more is required. Please note that My School Bucks charges a transaction fee of \$2.00 per transaction. There is a maximum deposit of \$120 per student per transaction.
- To avoid the transaction fee, funds may be deposited by check or cash at the register in the dining hall.
- Funds from a student's account balance can be transferred to a sibling's account at the register in the dining hall.
- The student's plan is accessed through their student I.D. number. Unauthorized charges to an account should be reported to the school immediately.

## Need Assistance?

- Support for My School Bucks is available Monday through Friday from 7am - 7pm by calling 1-855-832-5226 or filling out the Support Request on the website.